Bible 5-5-5 - Support

Need help with Bible 5-5-5? We're here for you!

Frequently Asked Questions

How does the 5-5-5 practice work?

Bible 5-5-5 guides you through three 5-minute phases:

- **Pray** - 5 minutes of prayer with optional worship music
- **Word** - 5 minutes reading Scripture
- **Silence** - 5 minutes of quiet meditation

Can I customize the timer durations?

Yes! Pro users can extend each phase from 5 to 15 minutes. Upgrade in the Settings screen.

Why isn't music playing during the Pray phase?

Make sure:

- Your device volume is turned up
- Silent mode is off
- You've selected a music track in Settings

How do I restore my Pro purchase?

Open Settings → tap "Restore Purchases". Your Pro unlock will be restored if you purchased it with the same Apple ID.

What are Community features and do I need an account?

Community features let you connect with friends and share your devotional progress (like streaks) for encouragement. They are completely optional. The core app — timer, reading, journaling, and streaks — works fully without signing in. To use Community, sign in with Sign in with Apple or Google.

How do I add a friend?

Open the Community screen to see your invite code, and share it with a friend. To add someone, enter their invite code. Once connected, you'll each see the progress the other chooses to share.

What can my friends see?

Friends can see your display name and the progress you choose to share (such as your streak). They cannot see your email address or your journal entries.

How do I delete my account?

Open Settings → tap "Delete Account". This permanently removes your account, friend connections, invite codes, and shared progress from our cloud storage. This action cannot be undone. Deleting your account does not remove journal entries stored locally on your device.

Where is my data stored?

Your journal entries and app settings are stored locally on your device. If you sign in to use Community features, your account details, friend connections, and shared progress are stored securely in the cloud (Google Firebase) so they sync across your devices.

Can I export my journal entries?

Journal export is coming in a future update! For now, you can manually copy/paste entries from the Journal screen.

Contact Support

> **Email:** hello@thegoodcitizen.sg
>
> We typically respond within 24-48 hours.

App Information

Developer: The Good Citizen
Version: 3.0.0
Privacy Policy: https://www.thegoodcitizen.sg/privacy-bible555

© 2026 The Good Citizen. All rights reserved.